



Attendees: Lorenzo Carter, COL Thomas Sutliff, Jewel Chapman, Bud Wylie, Rowe Campbell, Joan Donahue, Jack Maher, Nadine Grant, Chris Bertelli, Linda Hess, Rick Gibbons, Rob Creedon, Jose Fernandez, LCDR, Patsy Oburn, John Zorich (substituted for Michael Williams).

Agenda:

Alerts Phase II – Jewel Parker

Customs Duty Free Management System (CDFMS) – John Maher

Minutes (Action Items and Decisions in blue Italics):

Alerts Phase II:

- Jewel Chapman presented a *Milestone 3: Deployment* briefing (see attached briefing)
- Seeking approval for initial Operational Capability Test
- Alerts Phase II will be a web-enabled application
- Alerts Phase III will be a web-based application supporting both Netscape and Internet Explorer browsers
- The following Tests were successfully completed: functional, environmental and operational tests.
- The following requirements have been met: SDW interface, customer access, increased information and communication, increased security/accreditation, standard Windows format, normalized and relational database, and additional upgrade system performance
- All current customers have been trained
- Scheduled to brief the Director on August 21st
- Oracle 8i upgrade testing is scheduled for August
- Meeting for maintenance release is scheduled for September in Atlanta, GA
- Colonel Sutliff asked the status of remote location access testing
- Patsy Oburn, IPT Co-head, said the CMO must connect to that server in order to use the Alerts tool suite
- John Zorich stated the white paper report by Boston indicated that the terminal servers will greatly improved remote user performance
- Col Sutliff requested access be tested on the 1-(800) line from a remote location(s)
- *ITJSG recommended deployment and a follow up with Boston to ensure remote access from a 1-800 number was successfully tested*

Customs Duty Free Management System (CDFMS):

- John Maher presented a *Milestone 00: Mission Needs* briefing (see attached briefing)
- Problem: current mainframe application that runs in the domain. The impact of MOCAS termination on CDFMS is unknown
- CDFMS has only partial electronic communication with US Customs Service. There is a requirement for 98% connectivity vs the 16% currently realized
- Current process for receiving duty free entry notifications from ACO/PCO's, receiving requests from the US Customs Service/commercial customs house brokers and for sending duty free entry certifications/denials are paper bound. This leads to lost request, requests received in non-standard formats and data transcription errors
- Current system requires the retention of hard copy documentation due to inability to save data in electronic format
- Desired Outcome: Ensure that only DoD material entitled to Duty Free Entry enters CONUS as duty free



- Ensure requests are processed efficiently and accurately

Customs Duty Free Management System (CDFMS) (continued):

- Will increase control of request process, reduce manual data input, improve accuracy, improve customer satisfaction and result in fewer lost request for DFE certificates/fewer lost returns of DFE certificates/denial letters
- Benefits: reduce postage and supply costs, reduce need for storage of hard copy documentation and provided broader customer access to system data
- A change in procedures will not fill this mission need
Supports Performance Goals 1 and 2 of the DCMA Business Plan by delivering great customer service and leads the way to efficient and effective business processes.
- *ITJSG approved Milestone 00 and authorized the IPT to proceed to Milestone 0: Concept Exploration.*

Approved:

MICHAEL R. WILLIAMS
Chairperson, DCMA Information
Technology Joint Steering Group